

## **WEBSITE TERMS OF USE**

### **Who we are and how to contact us**

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The following Terms and Conditions, which include reference to IDU’s Privacy Policy applicable to the user’s usage of and interaction with the Site, (hereinafter the “T’s & C’s” or “Terms”) govern the relationship between the user and IDU in the use of the Site. The IDU Privacy Policy can be found by clicking on the link at the bottom of this Site.

### **By accessing this website, you accept these terms**

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### **IDU Privacy Policy**

Personally identifiable information that may be received at the IDU Site is provided voluntarily by a visitor to the IDU Site and is governed by the terms of our Privacy Policy.

It may be necessary to capture your personal information and details which may then go into a Customer Relationship Management (“CRM”) system. You may be providing information such as your name, email address, company name, telephone number and query details, so you may get access to a document such as a Brochure, Case Study or White Paper or a Video or Webinar to sign up to a newsletter or to submit a query, so that an IDU sales or customer service representative may contact you.

Your captured details could then be used to send out newsletters, company updates via email.

The CRM or forms will identify you as being someone who has opted in to get newsletters, emails and other communications from IDU.

IDU has reasonable security measures in place to protect against the loss, misuse and interception by third parties of the personal information under our control, but to the extent permitted by law, IDU assumes no liability for any damages you may suffer as a result of interception, alteration or misuse of information transmitted over the Internet. Please see our Privacy Policy at the bottom of the Website for further details.

Unless expressly stated otherwise herein, any information submitted by you through this site shall be deemed non-confidential and non-proprietary. You represent that you have the lawful right to submit such information and agree that you will not submit any information unless you are legally entitled to do so. Because of the open nature of the Internet, we recommend that you not submit information you consider confidential.

### **We may make changes to this website**

Access to our Website is permitted on a temporary basis, and we reserve the right to withdraw at any time and without notice to enhance, modify, alter, suspend or permanently discontinue all or any part of this Website and to restrict or prohibit access to it. We will not be liable if for any reason our Website is unavailable at any time or for any period.

IDU will make such changes by posting them at or on this Website. You should check this Website for such changes frequently. Your continued access of this Website after such changes conclusively demonstrates your acceptance of those changes.

### **Operation of the site**

IDU reserves the right to suspend or terminate the operation of the Site at any time for the purposes of support and maintenance or to update the information contained on the Site or for any other reason, at the sole discretion of IDU.

IDU is not obliged to give any notice of such termination or suspension.

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This web site may contain hyperlinks, which will take you out of the IDU Site and connect you to third party sites. IDU is providing these hyperlinks to you only as a convenience. The inclusion of any hyperlink does not imply our endorsement of the site. These sites are not under the control of IDU and by accessing them, you do so at your own risk.

### **Indemnity and Release**

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### **Contacting Us**

If you have any questions regarding these Terms of Use or any other matter, you may contact us in by emailing [info@idusoft.com](mailto:info@idusoft.com) or in writing to:

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Steenberg Office Park  
Steenberg, Cape Town, South Africa, 7945

**Attention:** Legal Department